



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

COMPANY PROFILE

A fiercely proud wholly South Australian owned and operated family company, Metcalf Group (SA) has honed its skills in a city known for refinement, charm and grace

133 KING WILLIAM ROAD, UNLEY SA 5061

Ph: 08 8125 9993

Email: gary@metcalfgroupsa.com.au

WWW.METCALFGROUPSA.COM.AU



Metcalf Group (SA)

BLD: 293654

(Parent Company of):

Development Division

Chergar Developments Pty Ltd

BLD: 214520

All Property Constructions Pty Ltd

BLD: 297513

Retirement Division

Adelaide Retirement Services

In an environment where so many choices can be totally overwhelming, the Metcalf Group of companies provides a unique solution... an all in one property development, marketing and management service for the residential, commercial and retirement living sectors.

With an experienced team of dedicated in-house professionals and long-term relationships with the best contractors and advisors, clients need only express their vision once, then let Metcalf Group (SA) action all aspects from local market research and financial analysis to design, construction, sales and on-going management.

Metcalf Group (SA) also has a proven track record and numerous award-winning projects to back its reputation as a leader in Commercial and Shop Fit Out projects, New Build Construction, re-development, renovations and extensions, specialising in project management and are highly specialised in the Retirement Accommodation sector, covering development, refurbishments, sales and management.

METCALFGROUPSA.COM.AU



Metcalf Group (SA)

When it comes to residential new home construction or renovations, refurbishments or extensions to residential properties, Commercial and Shop Fit-Out projects, re-instating a property including Project Management, few companies can offer over 20 years of experience and proven success, backed by an exclusive work guarantee.

Metcalf Group (SA) has undertaken its own building ventures in the private sector incorporating interior and exterior refurbishment or extensions on existing properties, along with consultation in the concept, design and construction of new Retirement Estates and refurbishment and reinstatement of units for re-sale in established villages, involving new landscaping, extensions and modernisation of facades.

The concept of retirement 'village' or 'estate' accommodation is not particularly new and many such estates built with gusto in the buoyant eighties are now in need of major reformation to bring them up to date and up to market value.

We look after the entire building process, from design, engineering and council approval and comply with all the relative legislative requirements and are members of Master Builders South Australia (MBSA).

Metcalf Group (SA)'s skill with a number of such retirement estates, along with the development of several prestigious new estates and private projects, is testimony to the company's ability to complete the refurbishment of the required number of existing homes in a specific timeframe – on a turnkey basis.

Metcalf Group (SA) also conducts new build construction, refurbishment and extension projects for independent investors in the residential and commercial sector, our attention to detail means we meet deadlines and ensure all of your needs are met and that you receive the quality and service you deserve.



All of Metcalf Group (SA) projects provide dedicated Project Managers and on-site Supervisors able to liaise with you every step of the way. Our expert team provides our clients with flexibility, knowledge and the confidence that your project will deliver exceptional quality and value.

These projects have involved a considerable number of sub-contractors who have worked with Metcalf Group (SA) consistently over many years.





EXPERIENCE:

Metcalf Group (SA) are experienced with refurbishing and renovating units, villas and small homes within retirement villages and has extensive residential new build construction, renovations / redevelopment experience for private housing incorporating games rooms, family rooms, new bathrooms and kitchens through to outdoor living areas and commercial fit-outs.

Retirement Village Sector:

- **Retirement Sector refurbishment, renovations, new build construction and Project Management Clientele:**
- Sturt Palms Retirement Village
- Kings Court Retirement Village
- Thomas Hutchinson project (redeveloping an existing hospital into a retirement village)
- Thorndon Park Estate
- Grange View Estate
- Winzor Estate Retirement Village
- Burton Lifestyle Retirement Village
- Refurbishment of vacant units - Aveo Retirement Group
- Refurbishment and renovation of units - Retire Australia
- Refurbishment and renovation of units - Life Care
- Grange View Estate, built from the ground up and continue today to Manage, maintain, and refurbish the village.
- Refurbishment and renovation of units - ACH Group
- Refurbishment and renovation of units - ECH
- Refurbishment and renovation of units - Lifestyle SA
- Refurbishment and renovation of units - Karidis Corporation
- Alexandrina Cove Lifestyle Village – New build construction



Private and Government Organisations:

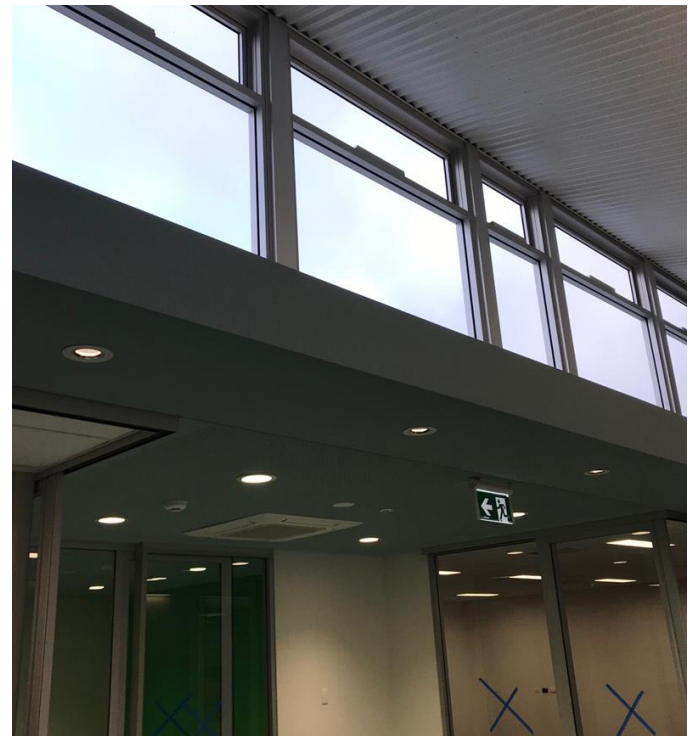
- Projects for South Australian development companies and registered with Government Organisations:
 - Renewal SA
 - Contracts for 'Renewing our streets and suburbs stimulus program'





Private Architectural / Education Contracts:

- New building addition to the Golden Grove Lutheran Primary School – contracted by Kilpatrick Architects
 - Build an additional 4 room building to the existing school structure





- Metropolitan Fire Service – renovations and upgrades at O'Halloran Hill and St Mary's MFS



- Angle Park MFS Training Centre – reconfiguration of entrance and roller door to create a double door entrance.





- Hillcrest Primary School – Toilet upgrade





- Spotless Facility Group
- Defence Housing Australia
- Westside Housing
- Department of Planning, Transport and Infrastructure (DPTI)
- Unity Housing Group
- Commercial Shop Fit Outs
 - Major Shopping Centre Groups
 - National Pharmacies
 - Zorich Group



- United Way – Not for Profit Organisation
- Private residential projects – upgrades and extensions





Private, International and Interstate Property Development Investment Clients:

- **Mill Hill Capital** – Sydney based company with investment in South Australia
 - Crest @ Woodside (Old Inverbrackie site) – Refurbishment of 83 existing dwellings.



- Hindmarsh Island – Alexandrina Cove Lifestyle Village – construction of 100 homes on site to complete the Village.



- Sky Migration – Chinese Migration Company
- Dievo Investments Pty Ltd
- Kitson Migration Pty Ltd – Malaysian Migration Company
- Sincerity Group – Chinese Migration Company
- Tien Thinh International Migration and Investment – Vietnamese Migration Company



- Syntax Concepts
- Donacade Lawyers
- Chris Johnston – Work Visa Lawyers
- Michele Zhuang
- Aoran Liu
- DW Johns & Co
- Eve Leora Teo
- James Tong – Tong Partners
- Pamela Yap – Quests Corp Australia
- **Austar Group** - Largest Migration Company in China. Property development in South Australia
 - New residential house builds for migrating Chinese investors obtaining their 132 Residential Visa



Completed dwellings below – two identical attached two storey townhouses.



- **Kitson Migration** – New Residential house build for a migrating Malaysian Investor obtaining their 132 Residential Visa.



Framework under construction for the three two story Torrens Titled dwellings

All brick work and rendering completed



Artist impression of the completed development



- **Private International Investor** – Construction of two, two story Torrens Titled dwellings at Glen Osmond.



Foundations laid and extensive retaining walls being installed.

Lower level framing underway



Artist Impression of the completed development project



- **Private Local Investor** – a ‘one into three’ new development



Framing of the rear two single storey dwellings

Front two storey dwelling well under construction and below are the completed dwellings.





Metcalf Group (SA) specialise in the following trades and services:

ALL BUILDING WORKS:

- Consulting and Design
- Council Approval
- Demolition
- Civil Works
- New residential construction
- Refurbishment, renovations and extensions
- Electrical – First and Second Fix
- Asbestos Removal
- Internal Linings – fixing and flushing
- First and Second Fix Carpentry
- Joinery
- Painting
- Plumbing – First and Second Fix
- Floor and Wall Tiling
- Waterproofing Wet Areas
- Bathroom and Kitchen Renovations
- External Linings
- Render & Plastering
- Aluminium Window Fabrication & Installation
- Brickwork & Block Laying
- Masonry & Stone Laying
- Concreting
- Cabinetry
- Iron & Tile Roofing
- Floor Coverings
- Curtains, Sheers & Blinds
- Air Conditioning
- Final Detail Cleaning
- Exterior Paving and Landscaping
- Retaining Walls
- Salt Damp
- Underpinning
- Commercial and Shop Fit Outs



Proven Quality and OH & S Standards:

- Builders Licence: BLD 214520 (Chergar Developments Pty Ltd)
- Builders Licence: BLD 293654 (Metcalf Group (SA) Pty Ltd)
- Builders Licence: BLD 297513 (All Property Constructions Pty Ltd)
- Dedicated design, management and building team, including Project Management, Project Managers, Administrators and hands- on Supervisor
- Reputable, recognised suppliers, sub-contractors and tradespeople
- Police Clearances, DCSI Clearances, photo ID and sign- written vehicles
- Record prices received for new and refurbished homes by Metcalf Group (SA)
- Commitment to empathise with climate consideration, native vegetation, water conservation and low maintenance qualities
- ISO Certification standards – ISO 9001:2015, ISO 14001: 2015 & ISO 45001: 2017
- Full Risk Management policies, including warranties, guarantees and after-sales service.
- Full and current business and liability insurance
- Compliance to OHWS (SafeWork SA)
- Return to Work SA compliant
- Induction and progress up- date information sheets through supervisor
- Sub-Contractor compliancy contracts in place
- Member of Master Builders Association SA





METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

Proven Quality and O H & S Standards Cont....:

- Have received ISO Certification for International standards – ISO 9001:2015, ISO 14001: 2015 & ISO 45001: 2017 for integrated Quality, Environmental and Work Health & Safety Management system Standards:





SAFETY POLICY

Metcalf Group (SA) Pty Ltd accepts its moral and legal responsibility to provide a safe and healthy workplace for all employees, sub-contractors and visitors.

Metcalf Group (SA) Pty Ltd is committed to:

- ensuring compliance with legislative requirements and current industry standards
- providing and maintaining safe systems of work
- eliminating hazards to the greatest extent possible
- establishing measurable objectives and targets to ensure continued improvement aimed at elimination of work-related injuries and illness
- providing and maintaining written procedures to comply with safety requirements
- providing relevant health and safety information, instruction, training and supervision to management, employees, sub-contractors and the public as is necessary to ensure their safety
- consulting with workers on occupational health and safety issues
- providing support and resources to managers, supervisors and employees to help them fulfil their legal occupational health and safety duties, and holding them accountable for fulfilling them.

Metcalf Group (SA) Pty Ltd Management is responsible for:

- implementing this Safety Policy in their area of responsibility
- maintaining the workplace in a condition that is safe and without risks to health
- helping to develop, promote and implement health and safety procedures
- educating employees in understanding safety procedures
- immediately correcting any unsafe work behaviour from employees, sub-contractors or visitors.

Metcalf Group (SA) Pty Ltd Employees are responsible for:

- taking care of the health and safety of other people who might be affected by their work
- controlling and reporting any safety hazards they identify
- complying with all health and safety procedures, rules and safe systems of work
- participating in the ongoing success of the safety management system and OHS in general

Metcalf Group (SA) Pty Ltd Sub-contractors are responsible for:

- providing their employees with written procedures and instructions, safety information, training and supervision to ensure health and safety
- ensuring their employees comply with relevant legislative and industry requirements
- ensuring their employees use relevant safety equipment.

This Safety Policy applies equally to employees and sub-contractors when working on-site or at customers' premises. Management fully endorse this Safety Policy and is responsible for ensuring it is understood, implemented and maintained at all levels within the Company.

A handwritten signature in black ink, appearing to read 'Gary Metcalf'.

Gary Metcalf – Director

31st May 2018



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION



Quality Certified

Certificate of Registration

Metcalf Group (SA) Pty Ltd

22 619 901 807

Chergar Developments Pty Ltd All Property Constructions Pty Ltd

28 Greenhill Road, WAYVILLE, SA, 5034, Australia

operates a

Quality Management System

which complies with the requirements of:

ISO 9001:2015

The registration covers the management of commercial, industrial and residential construction projects.

Original Certification: 22 June 2018
Issue/Revised Date: 22 June 2021

Registration No: AU1463-QC-EC-SC
Expiry Date: 22 June 2021

Sean Bates
Accreditation Manager
TQCS International (Group) Pty Ltd
for the TQCSI Certification Approval Panel



Stuart Batchelor
General Manager
TQCSI (Australia)

This certificate verifies the original certificate issued and is valid as long as it is displayed as an electronic copy at www.tqcsi.com and surveillance audits are satisfactorily completed. TQCS International Pty Ltd (ABN 59 065 953 924) of Quality House, 117A Tapscott-Fell Road, Henley, SA, 5014, Australia issues certification subject to the TQCSI Rules of Certification.



TQCS International Pty Ltd
www.tqcsi.com



www.ancb.com.au



www.iaf.ru



www.jas-anz.org/register



QUALITY POLICY

Metcalf Group (SA) Pty Ltd is an Adelaide based private company that provides a 'hands-on' construction management and solutions service to commercial, industry and residential projects. Since inception in 1996, company senior management have continued to be responsible for ensuring the Company is capable of fully meeting the expectations of customers and clients.

The Company is committed to the principles of honesty and openness when dealing with customers and clients with respect to compliance with all relevant state and local government legislation and regulations. The Company will ensure industry standards and norms are always met or exceeded.

To ensure the Company grows at a controlled rate and continues to meet contractual obligations, the Metcalf Group (SA) Pty Ltd undertakes formal planning for which performance indicators are established and regularly reviewed. These business objectives are formally reviewed during strategic management review meetings and, more regularly, during operational meetings.

Management is dedicated to a philosophy of continual improvement. To support this philosophy and maintain its high calibre reputation, Metcalf Group (SA) Pty Ltd has developed and implemented an integrated management system which complies with the quality management system requirements of ISO 9001:2015, the safety management system requirements of ISO 45001:2018 and the environmental management systems requirements of ISO 14001:2015. Moreover, the Company is third party certified to these international and Australian standards by TQCS International assuring our customers of our commitment to provide a quality service in a safe working environment.

To ensure customers' expectations are met through the highest standards of workmanship, all sub-contractors are selected on their ability to complete their tasks effectively, on time and within budget. This is assured through management's 'hands-on' approach to on-site management.

Metcalf Group (SA) Pty Ltd ensures through ongoing training, that management and respective employees remain aware of the latest developments in their field of expertise, have adequate resources to conduct business effectively, fully understand the requirements of the integrated management system and implement the documented policies and procedures in their workplace.

Management fully endorse this Quality Policy and the integrated management system that have been implemented. It is the responsibility of all employees to ensure it is understood, implemented and maintained at all levels within the Company.

A handwritten signature in black ink, appearing to read 'Gary Metcalf'.

Gary Metcalf – Director

2nd May 2018



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION



Environmentally Certified

Certificate of Registration

Metcalfe Group (SA) Pty Ltd

22 619 901 807

Chergar Developments Pty Ltd All Property Constructions Pty Ltd

28 Greenhill Road, WAYVILLE, SA, 5034, Australia

operates an

Environmental Management System

which complies with the requirements of:

ISO 14001:2015

The registration covers the management of commercial, industrial and residential construction projects.

Original Certification: 22 June 2018
Issue/Revised Date: 22 June 2018

Registration No: AU1483-QC-EC-SC
Expiry Date: 22 June 2021

Sean Bates
Accreditation Manager
TQCSI International (Group) Pty Ltd
for the TQCSI Certification Approval Panel



Stuart Batchelor
General Manager
TQCSI (Australia)

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TQCSI International Pty Ltd
www.tqcsi.com



www.sacbs.com.au



www.iaf.eu



www.jas-anz.org/register



ENVIRONMENTAL POLICY

Metcalf Group (SA) Pty Ltd operates a formal Environmental Management System to conform to the requirements of the associated Regulations, Codes of Practice and ISO 14001:2015 as a minimum level within all its activities. Metcalf Group (SA) is committed to the protection of the environment.

The Environmental Policy is a part of Metcalf Group (SA) Pty Ltd integrated management system designed to conform to the requirements of the International Standard ISO 14001:2015.

Metcalf Group (SA) Pty Ltd is committed to protecting the environment and minimising impacts caused by its activities and achieving best practice with respect to working with the environment wherever possible.

Metcalf Group (SA) Pty Ltd's Environmental Policy objectives are that:

- there is an effective framework for continual improvement to prevent pollution, reduce waste and environmental impacts directly or indirectly related to its processes, products and services. New products and processes are also assessed for environmental impact early in their development. Regular audits and management review are conducted to monitor the effectiveness and suitability of the System
- all current and relevant environmental legislation and regulations are complied with or exceeded and, where no appropriate regulation exists, the Company adopts appropriate responsible standard
- an effective mechanism exists for setting and reviewing environmental objectives and targets documented procedures are established and maintained to describe how environmental matters are communicated to all employees, customers and subcontractors, and how relevant information is made available to the public
- all processes are monitored to ensure there is an efficient use of natural resources and energy, and a safe and responsible disposal of all residual wastes
- all aspects of the Company's business is run in such a manner so as to minimise and handle any incidents and emergencies should they occur
- aim to reduce the consumption of materials and energy by implementing environmentally sound waste management practices
- involve all employees in observing and reporting any environmentally damaging issues within the workplace
- conduct business with suppliers who also have a commitment to responsible environmental management
- act in good faith with the understanding that the environment is key in survivability and sustainability of both business and life.

Senior management support this Environmental Policy and the integrated management system that has been integrated.

A handwritten signature in black ink, appearing to read 'Gary Metcalf'.

Gary Metcalf, Managing Director

31st May 2018



Proven timeframes in Completing Projects:

The best illustration of Metcalf Group (SA) ability to meet deadlines is the company's experience in the refurbishment and renovation projects for retirement village accommodation.

To illustrate our understanding and ability, consider the fact that not only is retirement housing at a premium there also many emotional and physical issues that contribute to the need for sensible expediency.

On-going refurbishment and renovation work for these organisations has meant Metcalf Group (SA) must be able to:

- Action vacated properties within days
- Create the least possible inconvenience, noise or disruptions for nearby residents
- Coordinate suppliers to maximum efficiency for the fastest turn-around.





METCALF GROUP (SA) – FOUR PILLARS OF SUCCESS

COMMUNICATE:

Communication is an essential part of our business and to any business. It is the constant communication between ourselves and you, the client that is important. We liaise with you every step of the way, not just at the beginning of the project, but throughout the entire process.

CO-ORDINATE:

With over 20 years of experience, and with a loyal and dedicated group of tradespeople and resources we understand the processes of building and or renovating. Co-ordinating multiple trades and suppliers to maximise efficiency for the fastest turn around. We look after your project from the initial concept idea, to engineering and council planning to completion and hand over ensuring your project is completed on time.

MANAGE:

With our own in-house Project Managers, Site Supervisors and Administration, we are able to manage any project in a professional manner and with confidence. We provide a complete photo gallery and regular update reports of the progress along the way, giving you peace of mind that your project is in good hands.

DELIVER:

Our expert team provides you the client, with flexibility and the knowledge that your project will be delivered on time and with exceptional quality and value. Our attention to detail is paramount and we will always have the client's wellbeing forefront in our mind.



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

Consumer and Business Services



Government of South Australia
Attorney-General's Department

CONTRACTORS LICENCE

Building Work Contractors Act 1995

This is to certify that

CHERGAR DEVELOPMENTS PTY LTD

is licensed/registered to carry on the business of

Building Work Contractor

CONDITIONS:

**BUILDING WORK CONTRACTOR
ANY BUILDING WORK**

Lic/Reg number: BLD 214520

Expires: 28-02-2021

Date first issued: 16-02-2009

COMMISSIONER FOR CONSUMER AFFAIRS



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

Consumer and Business Services



Government of South Australia
Attorney-General's Department

CONTRACTORS LICENCE

Building Work Contractors Act 1995

This is to certify that
METCALF GROUP (SA) PTY LTD

is licensed/registered to carry on the business of

Building Work Contractor

CONDITIONS:

**BUILDING WORK CONTRACTOR
ANY BUILDING WORK**

Lic/Reg number: BLD 293654

Expires: 28-02-2021

Date first issued: 25-02-2019

COMMISSIONER FOR CONSUMER AFFAIRS



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

Consumer and Business Services



Government of South Australia
Attorney-General's Department

CONTRACTORS LICENCE

Building Work Contractors Act 1995

This is to certify that

ALL PROPERTY CONSTRUCTIONS PTY LTD

is licensed/registered to carry on the business of

Building Work Contractor

CONDITIONS:

**BUILDING WORK CONTRACTOR
ANY BUILDING WORK**

Lic/Reg number: BLD 297513

Expires: 31-10-2020

Date first issued: 10-10-2019

COMMISSIONER FOR CONSUMER AFFAIRS



To whom it may concern

RetireAustralia has been using the services of Chergar Developments Pty Ltd in the project management of the refurbishment and reinstatement of all of its independent living and serviced apartments since April 2013. RetireAustralia have 12 villages and 1109 units across the greater Adelaide area with in excess of 120 per annum requiring either full refurbishment or reinstatement.

Chergar's involvement commences after hand back of units from outgoing residents when the scope of work is determined together with RetireAustralia and on approval of their quote based on that scope they are then totally responsible for the completion of all work until signed off as approved from RetireAustralia.

RetireAustralia demand both a high quality standard of work and a tight schedule for completion of those works. Chergar have met both those requirements. The works range from very basic reinstatements of carpet and painting, (\$4,000-\$5,000), to the complete stripping of units and installation of new kitchens and bathrooms (\$35,000-\$55,000). Throughout these processes Chergar's supervisors work closely with our village managers and their staff to ensure a smooth and efficient process. Chergar understand the different needs of the retirement village environment and as such the work is carried out with minimum disruption to the village and its residents.

If you require further information I am more than happy to provide it on the number below

Yours Sincerely

A handwritten signature in black ink, appearing to read 'Ian Ramsay'.

Ian Ramsay
Regional Manager SA
RetireAustralia



To Owen Belton – Project Manager

I acted for **Zurich Australian Insurance Limited** the insurer of the **Grange View Estate** retirement complex in the restoration of fire damage which occurred on 5 January, 2016.

As discussed, I was extremely impressed with the building repairs **Chergar Developments** undertook.

The repairs were completed in approximately 3 weeks, whereas at the outset was of the view that they may take perhaps 6 weeks.

Furthermore, the quality of the repair work was first class, with no concerns or complaints raised at any time!

Both **Gary Metcalf** and you were easy to work with and always acted very professionally in our dealings.

The cost of the project fell below my original expectation.

Overall it was a very good effort and one of the better and perhaps easier jobs I have been involved in.

Thank you once again for your assistance.

Kind Regards

John Gibson ANZIIF (Snr Assoc), AICLA (Aff) Executive Adjuster

AUSTRALIAN NETWORK ADJUSTERS South Australia
PO Box 992, Mitcham, SA 5062

Mobile: 0418 670 083

Office: (08) 6267 1038

Fax: (08) 6267 1039

Email: john.gibson@ana.net.au



METCALF
GROUP (SA)
BUILDING & CONSTRUCTION

Gary Metcalf

From: Tony Symonds <tsymonds@thepalmergroup.com.au>
Sent: Tuesday, 9 August 2016 9:44 AM
To: 'Gary Metcalf' (gary@arvm.com.au)
Subject: Peterson Street Somerton Park

To whom it may concern. This is to certify that building works were done at my home in Peterson Street Somerton Park. I would like to thank you Gary , and your team for the professional manner in which all work was done at our new home. Sharyn and I were amazed that we could get so much done within the short window we had prior to moving in. Not only was everything done comfortably within the timeframe agreed upon but everything was done in a first class manner and well within the budgets that we had mentioned. Gary please pass on to your guys our sincere thanks for the 'over and above' effort put in throughout this work . Sharyn and I are extremely thankful as this makes our entire process of moving a little more bearable. I would be happy to discuss this reference personally on the number below and to recommend your company to any of my friends and relatives. Regards , Tony.

Tony Symonds
Group General Manager

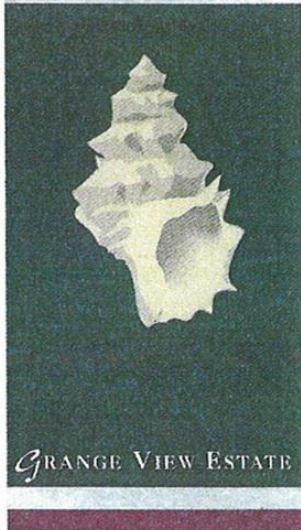


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P Please consider the environment before printing this e-mail



40 Sylvan Way GRANGE SA 5022

30th March 2016

To Whom It May Concern:

As owners of Grange View Estate, 40 Sylvan Way Grange which is a 60 Unit Retirement Village we would like to recommend the services of Chergar Developments Pty Ltd.

Chergar has recently refurbished Unit 18 in our complex after a very severe fire damaged almost all the internal fixtures and fittings.

This work was carried out in the highest of standards, within a very short time frame and in a very professional manner. The trades employed by Chergar Developments were all very courteous and followed all OH&S procedures of theirs and the villages.

We also engage Chergar Developments to refurbish / reinstate vacant units as they become available, this process requires contractors to be precise with quoting and timeframes as we must follow the Retirement Villages Act (SA) in these matters.

Chergar Developments work is supervised throughout and is finished to a very high standard, I have no hesitation to recommend Chergar Developments Pty Ltd.

Please do not hesitate to contact me if you require any further information.

Yours Sincerely

Charlie Zucco (Managing Director)

GRANGE VIEW ESTATE PTY LTD

Phone : 0407 797242



Elizabeth Shopping Centre
Vicinity Centres
50 Elizabeth Way
Elizabeth SA 5112

26th August 2016

To whom it may concern,

Chergar Developments Pty Ltd recently completed a shop fit out at the Elizabeth Shopping Centre. The scope involved the reconfiguration of 2 existing smaller tenancies (Rivalry and Vodafone) into 1 new larger tenancy (Rivalry Urbanwear – Zorich Group).

Mick Doecke was the Project Supervisor throughout the works. Mick attended a pre start meeting with me where we were able to confirm Centre requirements and rules, which were adhered to at all times. More importantly Mick was on site almost daily throughout the project. This enabled us to run through things on the spot and make decisions there and then without phone calls and emails backwards and forwards. Mick's daily presence also ensured the contractors working on the site adhered to the rules and caused minimal disruption to the trade of surrounding tenants, which can be very difficult when performing a fit out in a Centre continuing to trade. The personal approach and open dialogue with Mick ensured this project ran smoothly, and time lines were kept throughout which actually saw the store open a daily earlier than originally planned.

The end product is also of a superior quality. Of particular mention, the shopfront construction and finishes are very good and I know the client is very happy with the end result. Great attention to detail throughout the project ensured there were minimal defects of any description as they were addressed as fixed along the way as opposed to upon completion. This not only ensured the appearance from opening was first rate but also meant minimal disruption to the store once it commenced trading due to having to fix defects.

I have no hesitation in commending Chergar Developments on their recent works here at the Centre. We have short listed Chergar on our list of shopfitters which we pass onto tenants if they request shopfitters to assist them with their fit outs. We look forward to working with Chergar again at the Elizabeth Shopping Centre.

Kind regards,

A handwritten signature in blue ink, appearing to be 'D. Goode'.

Damien Goode
Tenancy Delivery Coordinator/Assistant Operations Manager
Elizabeth Shopping Centre

Damien.goode@vicinity.com.au



From: Judy Zorich [mailto:Judy@zorichgroup.com.au]
Sent: Wednesday, 31 August 2016 8:58 AM
To: Gary Metcalf (gary@arvm.com.au) <gary@arvm.com.au>
Cc: Tom Zorich <Tom.Zorich@zorichgroup.com.au>; Adrian Zorich <Adrian@zorichgroup.com.au>
Subject: Rivalry Shopfit

Hi Gary,

Just a quick email to thank you and your work team, for fabulous result with the new Rivalry shopfit. looks amazing!

You have some great tradies.. and I was impressed by the tidiness of site during the fit out.. and quality of workmanship.

It has come up a treat, really happy with it.
Hope we can work together again in the future as opportunity presents.

Thank you to you, Cheryl and your terrific shopfit team!

regards

Judy Zorich

Finance Director, Zorich Group

E: judy@zorichgroup.com.au

P: (08) 7320 3200 M: 0417 500 556

A: Unit 5, 183 Philip Highway, Elizabeth South, SA, 5112

ZORICH GROUP



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16th September 2016

To whom it may concern,

The team at Chergar Developments Pty Ltd recently completed our shop fit out for Rivalry Urbanwear in Elizabeth Shopping Centre, South Australia.

Owen Belton was the Project Administrator and we found Owen to be extremely helpful throughout the project. Owen has particular attention to detail and is easily approachable during the quoting process.

The Project Supervisor throughout the shop fit was Mick Doecke. Mick was onsite almost daily throughout the project and ensured the fit ran on time and to an exceptionally high standard. Mick was extremely proactive during the project and always willing to work to satisfy our requirements.

It is with my pleasure that I recommend Chergar Developments Pty Ltd to anyone that is looking for a project which is hassle free, within budget and delivered on time. They are honest, efficient and always place their client's wellbeing foremost in their minds.

I look forward to our next project together.

Kind Regards,

Adrian Zorich
Operations Manager
Zorich Group
adrian@zorichgroup.com.au



HILLCREST
PRIMARY SCHOOL
AIMING FOR EXCELLENCE

Condamine Street
Hillcrest SA 5086

Ph: 8261 2845
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9th August 2019

Dear Steve and team at Metcalf Group (SA)

On behalf of our students, staff and Governing Council, I'd like to thank you for the work you have done to improve our school. The finish and quality of service that your team delivered was outstanding, the tradespeople you employed were thoughtful, considerate of the needs of our teachers and students and very flexible when we needed to change plans or request work to cease due to testing etc. We especially appreciated the time-tabling of work so that the extensive demolition work was done outside of work hours to minimise disruption.

Due to architectural and engineering errors by the architectural firm, your team uncovered ongoing issues that this difficult site presented but these were communicated promptly and with the aim of finding an affordable and timely resolution. This too was greatly appreciated.

At all times, Steve was extremely helpful, polite and prompt in his follow up and communication which enabled me to better manage the frustrations of teachers and families when the completion date was extended due to the significant errors by the architectural firm mentioned above.

Thank you gain Metcalf for giving us a delightful new classroom and new toilet block worthy of a 5 star hotel (or at least that's what our students think!).

Kind regards,

A handwritten signature in black ink, appearing to read 'Lissa Hutter'.

Lissa Hutter
Principal.